



FIMER S.p.A
Via J.F. Kennedy
20871 Vimercate (MB)
Italy

Vimercate, March 23, 2020

Location, Date

1/2 FIMER Information on coronavirus COVID-19

Dear customers and partners,

We recognize that these are challenging times and would like to reassure you that the health and safety of our employees, customers and partners remains our number one priority.

The team at FIMER is doing everything it can to support you during this period of uncertainty. We are constantly monitoring and evaluating the COVID-19 situation worldwide and updating our response as the situation changes.

As you know, this global pandemic is impacting geographical areas differently, so any measures we take to protect our employees, customers and partners are being deployed according to local needs and based upon regional risk assessments.

As a digitally enabled business, FIMER is making full use of our technology to establish appropriate work arrangements to minimize social contact and precautionary travel restrictions have been implemented.

In this constantly evolving situation, we would like to reassure you that we are adapting our operations on a daily basis to make sure that we continue to meet local governmental safety requirements and take all responsible steps to meet our commitments.

We are in close contact with our suppliers and logistics providers worldwide and are monitoring and re-evaluating daily the status according to the latest information on this quickly evolving situation. As the extent and impact of the overall situation can unfortunately only be evaluated at very short notice, our supply chain management, production and sales department are working constantly to avoid any noticeable delays and ensure delivery continuity whilst monitoring further evolution.

We very much value your continued understanding in this matter. We are here to support you and will keep you informed of any possible impact on deliveries. Please be reassured that we

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2/2 are thinking of all our colleagues, customers and partners at this time and will do everything we can to support you.

Please contact us at info@fimer.com if you would like to discuss any concerns you might have.

Kind regards,

A handwritten signature in blue ink, appearing to read 'Filippo Carzaniga', with a stylized flourish at the end.

Filippo Carzaniga,
CEO